

How to Add a New Lock to the Kwikset App

How do I add a new Halo or Aura Smart Lock to the Kwikset App?

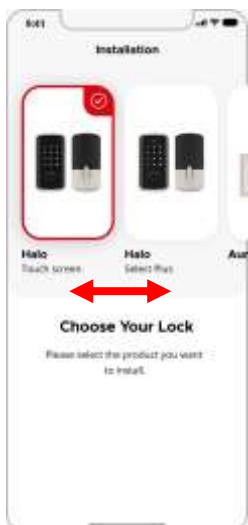
1. After the **Kwikset App** account has been successfully created, you'll be prompted to add your lock. Tap **Continue** at the bottom of the screen to proceed.



2. **Choose Your Device: Door Lock or Garage Door Opener**

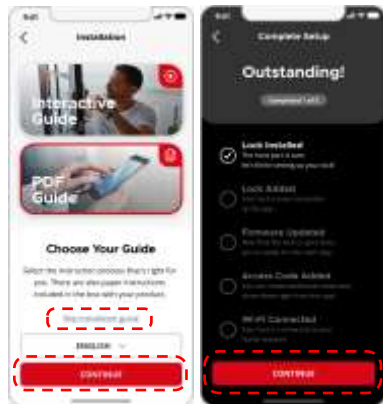
Select **Door Lock**

Swipe through the images to locate and select the lock model that matches yours.

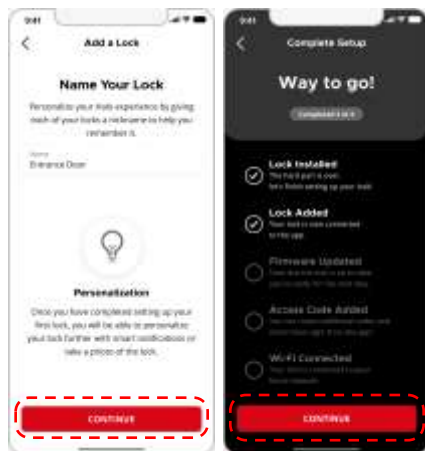


3. **Choose your Guide:** Interactive or PDF, tap **Continue**

If your lock is already installed, you can select **Skip Installation Guide**. Once the lock is fully installed on your door, tap **Continue** to proceed.

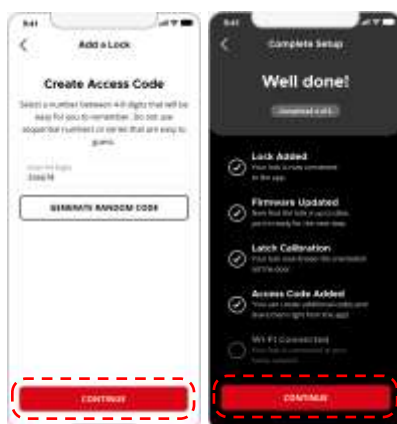


4. **Activate Pairing Mode:** Select **Continue** and follow the prompts within the app. Once pairing is complete, **Name Your Lock** and tap **Continue**. **Lock Added.** Select **Continue**.



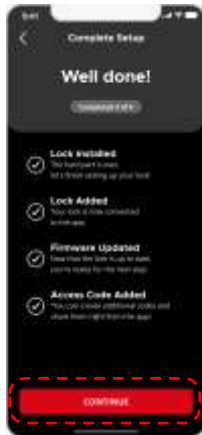
5. **Add Access Code or Fingerprint**

Halo Touchscreen and Keypad Locks: add the **Access Code** (4-8 digits) or select **Generate Random Code**. Select **Continue** and **Continue** again on Complete Setup screen.

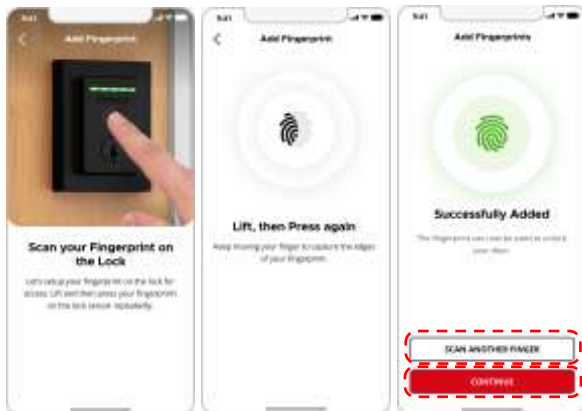


Halo Select and Halo Select Plus: The Latch Calibration step must be completed prior to adding an access code.

Aura: Access code setup is the last step of adding the lock. After entering the code, select Continue to finish.



Halo Touch: Add fingerprints to the lock. To register more fingerprints, select **Scan Another Finger**. When finished, select **Continue** to move forward.



6. Add Wi-Fi Network:

- Confirm the **Network Requirements** and select **Continue**.
- The app will begin searching for available Wi-Fi networks within range. **Tap your Network Connection** from the list.
- **Enter Wi-Fi Password** and select **Continue**.
- Allow approximately **2–3 minutes** for the lock to complete activation.



Troubleshooting Tips

How do I resolve the connectivity error while pairing my lock?

- **Bluetooth Connectivity Error:** This means your lock is not currently synced with the Kwikset app via Bluetooth.
- **Bluetooth Troubleshooting Support:**

<https://www.kwikset.com/support/answers/how-can-i-troubleshoot-bluetooth-connectivity-with-my-smart-lock>

- **Firmware Update** - if prompted, start the firmware update:

<https://www.kwikset.com/support/answers/how-do-i-update-the-firmware-on-my-smart-lock-using-the-kwikset-app>

If the Network Is Offline, No Networks Are Detected, or the Signal Appears Weak

Possible causes include:

- Your Wi-Fi network may be blocked by a firewall.
- Your Wi-Fi network is hidden. Temporarily un hiding your SSID or manually entering the exact network name and password to complete the connection.
- Your router may have lost power.
- Your router may have temporarily dropped the Wi-Fi signal.

<https://www.kwikset.com/support/answers/how-can-i-troubleshoot-the-wi-fi-connection-of-my-halo-smart-lock>